# Meaford Messages

Meaford Long Term Care \* 135 William Street - Meaford, ON \* 519-538-1010 \* www.peoplecare.ca



### **Celebrating April**

Friendly Bunch

April 2<sup>nd</sup>

Tim Horton's April 4<sup>th</sup> & 18<sup>th</sup>

Volunteer Thank You Cards

April 4th

Movement for Life with Louise

April 5<sup>th</sup> & 10<sup>th</sup>

Volunteer Appreciation Week April 7<sup>th</sup> – 13<sup>th</sup>

Geri Fashions

April 10<sup>th</sup>

Family Council

April 10<sup>th</sup>

Music with Helen Stewart

April 11th

Musical Visits with John *April 12<sup>th</sup> & 26<sup>th</sup>* 

Easter Carnival

April 18<sup>th</sup>

Easter Bake Sale

April 19<sup>th</sup>

Michael Semenuk April 20<sup>th</sup>

Birthday Party with Jim & Mary April 23<sup>rd</sup>

Residents Council

April 25<sup>th</sup>

## Volunteer Appreciation

people <u>Care</u> communities

Our Meaford LTC Volunteers play a pivotal role in life at

Meaford LTC. We are so fortunate to have 40-50 active volunteers in our home, ranging in age from 10 to in their 90's, some with 30+ years of service within our home alone.

Whether it is a friendly smile, helping someone get to and from an activity of interest, helping someone with their meal, doing some baking, or sharing their musical talents, our volunteers are incredibly special people. There is not a day that goes by that we do not thank our lucky stars for each and every one of them.

April 7<sup>th</sup>-13<sup>th</sup> is Volunteer Appreciation Week, and we want all of our volunteers to know how much their 'kindness rocks'! Our summer outings, large (and even sometimes small) programs, spiritual services, active programs could not happen without our volunteers, and we are so thankful for the time and dedication our volunteers share with us.

We look forward to hosting our Volunteer
Luncheon in the fall to spend an afternoon of
Thanks with our Volunteers. Until then, we thank
you for your kindness, your time, and your
constant compassion towards our residents.
From all the Residents, Staff and Families at
MLTC, a sincere Thank You to all of our

Volunteers!



## Welcome Home

#### Ruth M

## Happy Birthday to All those born in April!

Erika P	3 <sup>rd</sup>
Mary M	5 <sup>th</sup>
Nan P	11 <sup>th</sup>
Alan S	11 <sup>th</sup>
Connie G	14 <sup>th</sup>
Jim F	16 <sup>th</sup>
Fred C	24 <sup>th</sup>
Joan B	25 <sup>th</sup>
Astrid S	27 <sup>th</sup>

#### Attention Families

Join us on **Thursday, April 18**<sup>th</sup> from 1pm-3pm for our Easter Carnival! Games, treats and a special visit from a balloon artist! Event will be outdoors, weather permitting, or inside throughout the home!

## Family Council Meeting

All family members are invited to join us in the front Activity room on **Wednesday April 10, at 2pm** for our quarterly FAMILY COUNCIL MEETING. This meeting is optional. Our guest this quarter is KATRINA TOLTON, our Director of Programs. She will be discussing the new and exciting changes to the program department, and answering questions! For more information speak to Jenny, social worker.

We would like to thank Bobby Pichl for her time here at Meaford Long Term Care. Bobby's last day was March 27th and we wish her all the best in her future endeavors. We would like to welcome Paul Rektor as our interim Executive Director. Paul has been with peopleCare for 4 years and looks forward to meeting our residents and families.

Accreditation: November 4<sup>th</sup> – November 8<sup>th</sup>, 2019

## **Quality Improvement at peopleCare**

peopleCare continually works to enhance the care and services provided to residents and families. This is accomplished through an annual Quality Improvement Plan. The Quality Improvement Plan is a part of the Home's Operational Plan.

The Quality Improvement Plan is based on:

- Resident Surveys / Feedback
- Family Surveys / Feedback
- Staff Surveys / Feedback
- Clinical Indicators
- Operational Indicators

The outcome of these measures is reviewed by the Leadership Team and drives the quality improvement initiatives for the Home.

The plan is shared with the Resident and Family Councils. As the plan is reviewed regularly by the Leadership Team, updates are shared with the Councils throughout the year.

To find the Quality Improvement Plan for your Home, please speak with your Executive Director or Director of Care.

#### Welcome

We would like to Welcome Amir Hmouda as our new Building Service Manager. He will be working closely with Randy this spring. We welcome Amir to the Meaford Team!



Our deepest thoughts and sympathies go out to the family and friends

"He spoke well who said that graves are the footprints of angels."