

Oakcrossing News

1242 Oakcrossing Rd. London, ON N6H 0G2* (519) 641 0023 * www.peoplecare.ca



Celebrating January

Wednesday January 8th- Ladies Lunch- 12:00pm in the Café

Monday January 13th- Residents Council- 10:30am in the Chapel

Music with Randy Grey- 6:15 in the Chapel

Tuesday January 14th- Welcome Tea- 2:00pm in the Café

January 14th- Optometry Clinic

Friday January 17th- Outing to Chuck's Roadhouse- 11:30am

Friday January 24th- Music with Jim Ashby- 2:00pm in the Chapel

Saturday January 25th- Chinese New Year's Lunch- 12:00pm in the Café

**Thursday January 30th- Favourite Sports Team Day-
*Everyone is welcome to wear their Favourite Sports Clothing***

Friday January 31st- Birthday Party with Larry & Tara- 2:00pm in the Café

peopleCare
communities

Welcome 2020!



Resident's enjoyed Little Tracks Petting Zoo!

A huge THANK YOU to all those that participated in the Oakcrossing Giving Tree! Thank you for making our Resident's holiday season brighter.

I would also like to thank everyone that came out to our Christmas Open House and making it a memorable night!

Welcome Home

Heinrichs S, Gerald T, Charlotte M,
George F, Alan M, Eleanor S, Gino S,
John C and Margaret S.

We look forward to getting to know you!

Happy Birthday to All those born in January

Resident Name	Date
Zuzanna J.	Jan 2 nd
Murray D.	Jan 6 th
Rose T.	Jan 6 th
Allan W.	Jan 6 th
Gail M.	Jan 13 th
Leonides S.	Jan 15 th
Del L.	Jan 17 th
Alana C.	Jan 21 st
Irena T.	Jan 23 rd
Richard C.	Jan 24 th
Barb L.	Jan 28 th
Elizabet S.	Jan 30 th

January Birthdays

In astrology, those born between January 1–19 are Capricorn's Goats. Goats are focused on lofty goals; these hardworking and determined souls will prevail with grit and resilience. Those born between January 20–31 are Water Bearers of Aquarius. Water Bearers are deep-thinking intellectuals, unafraid of exploring outlandish ideas. Their strong sense of community makes them good friends and valuable team members



New Trust Account Feature:

New, convenient way to keep track of your loved one's Trust Account balance

With the New Year upon us, Oakcrossing LTC is introducing a new feature on our monthly statements, to help make it easier to monitor the amount in a resident's Trust Account. Effective January 1st, 2020, the itemized statement of charges will now also show the total remaining money in the Trust Account.

As you know, Trust Accounts are used by residents to pay for services such as haircuts or other esthetic treatments, as well as many other incidentals. So it's very important to keep adequate funds in the account, to minimize inconvenience to your loved one. Please keep in mind that Trust Accounts cannot go into a negative balance. We hope you find this new monthly statement feature handy, and we welcome your feedback.



In Memory Of
Lillian C, Dorothy C, Jim A,
Ryszard N, Doreen L, Donald
G, Janet F, Kathleen A, and
Margel B

*Our deepest thoughts and sympathies go
out to the family and friends*

**"He spoke well who said that graves
are the footprints of angels."**

peopleCare Communities News

peopleCare Earns Accreditation with Exemplary Standing

We are pleased and proud to share that peopleCare has once again been Accredited with Exemplary Standing after meeting 99.3% of the required criteria during our survey!

This fantastic result is thanks to our caring and dedicated teams working hand-in-hand with our families and other partners to meet our care commitments. Most importantly, accreditation supports us to deliver safe, resident and family centred care and to never stop asking “how can we do even better?”

Accreditation has always been an important way for us to demonstrate our commitment to excellence in the care and services we provide. In fact, we were one of the first long-term care operators in Ontario to undertake the accreditation process, dating back over four decades.

A warm, heartfelt thank you to our families and residents who welcomed the surveyors into your home and shared that you felt engaged and happy with the care that we provide. We were delighted with this positive feedback.

Read our [news release](#), posted at www.peoplecare.ca to learn more.



ACCREDITATION
CANADA

News and Notes

Small electrical appliances

The Home's Maintenance staff will inspect all small electrical appliances to ensure the safety of residents and staff. Small electrical appliances owned by residents, such as radios, lamps, electric razors etc., must be marked by the Laundry with the owner's name and be recorded on file. In the interest of health and safety, all items must be CSA approved. The Home's Maintenance Department has the authority to approve the use small electrical appliances. The use of standard extension cords is not permitted. If necessary, with the approval of the Maintenance Department, power bars with built-in surge protectors may be used.

Furniture & Decor

- No new furniture should be ordered or delivered prior to a safety assessment by the Home's Maintenance Department staff.
- The Home's staff will hang personal décor items on the walls of a resident's room (e.g. pictures, clock, mirror, bulletin board). Please do not paint, wallpaper or hang draperies
- The following items are not permitted in resident rooms for safety reasons:
 - Christmas lights/ trees
 - Foot stools
 - Humidifier, dehumidifier, mister and circulating fans
 - Fridges (with the exception of those currently grandfathered in), microwaves, coffeemakers, toasters,
 - Kettles, etc.
 - Floor mats/rugs or carpets
 - Hamper for soiled clothing (An exception may be made for resident/family member who does the
 - Glass items/sharps in the Secure Home area, Juniper.

If you have any question please contact Paul Rektor. prektor@peoplecare.ca



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in "peopleCare Communities"
<https://www.facebook.com/PeopleCareCommunities/>

Visit www.peoplecare.ca to
download our latest program
calendars and newsletters, and to
learn what's new at peopleCare
Communities



Living the peopleCare Values

EXCELLENCE

Exceed Expectations

Do you do your best work, each
and every day?

HEARTbeats

Congratulations to our October Draw Winners!

Name of Giver: Claudia (BSO)

Name of Receiver: Dana H (Dietary)

They have received a \$25 gift card for displaying the
peopleCare Values!

Thank you for all you do!



News & Notes:

Please note that with Tax season approaching us we will no longer be providing income tax services within the home. We have provided a list at reception of places that are local. If you have any questions please phone the Office Manager at ext 102.

Our next Family Council meeting will be held Monday January 20th at 6:30pm in the peopleCare academy. All family members are welcome. If you have any questions please email Cassy Borth, Director of Programs at cborth@peoplecare.on.ca or ext 306.

peopleCare is here for you!

peopleCare recognizes that we cannot thrive without the hard work and dedication our employees make every day in all our Homes. Please remember all of the programs that peopleCare has to assist you in your personal lives, educational pursuits and employee recognition! If you are unfamiliar with any of the following, please speak to your manager:

- Employee Assistance Program
- Education Assistance Program
- HEARTbeats Rewards and Recognition Program
- Disaster Relief Fund

New Year's Word Search

J A N U A R Y F R I E N A C E
F R I E N D S Y A S R I L A H
N E Y S E R T I E M O W B L C
B S I L Y F A E N E I Y A E O
N O C R N V N V E Y D L B N U
A L D C L O C K L T I E Y D N
R U V E W M I D N I G H T A T
V T O A S T W S N O L Y I R D
G I A N I N G S E V E U A R O
C O N F E T T I T M I N G S W
R N O L C E L E B R A T I O N
A J A N U E L V E I M K E R A
Y P A R T Y H A A P Y S E V W
N E W Y E A R C L O K S O R Y
S H A P P Y E B A L L R E S O

BABY
BALL
CALENDAR
CELEBRATION
CLOCK
CONFETTI
COUNTDOWN
EVE

FAMILY
FRIENDS
HAPPY
JANUARY
MIDNIGHT
NEW YEAR
NOISEMAKER
PARTY

RESOLUTION
TOAST



Name: _____ Date: _____

Winter Word Search

D	E	K	M	K	A	A	J	Y	R	A	G
S	N	E	T	T	I	M	S	E	R	I	R
X	G	L	O	V	E	S	I	O	E	Z	O
T	P	Y	O	N	K	O	D	W	T	D	Y
K	H	T	T	W	S	N	H	S	N	L	R
D	D	S	A	Q	Z	P	O	T	I	O	V
D	D	O	O	T	G	E	T	A	W	C	Y
N	M	R	C	L	F	L	C	H	S	Q	S
O	E	F	A	G	H	C	H	O	N	B	N
S	G	Z	H	Z	H	I	O	P	D	J	O
N	L	T	O	S	Z	C	C	P	O	A	W
R	G	E	C	R	N	I	O	O	P	N	L
W	C	J	D	J	F	E	L	L	C	U	I
Z	N	X	Y	C	U	H	A	B	H	A	H
H	I	B	E	R	N	A	T	E	Y	R	P
F	K	B	O	X	I	C	E	G	U	Y	W

WINTER
SNOW
SLED
ICICLE
BLIZZARD
HOT CHOCOLATE

COLD
FROSTY
FROZEN
SLED
JANUARY

ICE
HIBERNATE
COAT
HAT
GLOVES

